

Terms and Conditions Explanatory Document (Important Information)

<p>Tour</p>	<p>FUJI ROCK go round</p>
<p>Day of departure</p>	<ol style="list-style-type: none"> 1. July 25 (Fri) 2. July 26 (Sat) 3. July 27 (Sun)
<p>Contents and Schedule</p>	<p>■ Shuttle bus inside the venue</p> <p>*Outside area – Next to RED MARQUEE – Next to WHITE STAGE. Hours of operation: 9:00 – 24:00 each day, at any time</p> <p>*Outside area – Next to RED MARQUEE – Next to WHITE STAGE – ORANGE CAFE Hours of operation: 9:00 – 20:00 each day, at any time</p> <p>■ Station Shuttle Bus</p> <p>*FUJI ROCK FESTIVAL'25 Departure from the venue (Naeba) to Echigo Yuzawa Station</p> <p>*Priority boarding (boarding from the dedicated lane)</p> <p>*The operating hours will follow the shuttle bus schedule for each day. (The timetable, including the first and last bus times, will be announced later on the official website.)</p> <p>■ Special lounge</p> <p>*Available hours: 9:00 – 24:00 (scheduled) Location: Outside area, near the bus stop</p> <p>*Restrooms are available for exclusive use.</p> <p>*Includes a ticket to exchange one drink</p> <p>■ Exclusive rest area</p> <p>*Available hours: 9:00 – 24:00 (scheduled) Location: Exclusive rest area located next to the WHITE STAGE, near the bus stop.</p> <p>Restrooms are available for exclusive use. Includes a ticket to exchange a PET bottle</p>

	<p>Other notes</p> <ul style="list-style-type: none"> ▪ This product does not include an admission ticket to FUJI ROCK FESTIVAL '25. ▪ This is for the customers who have the admission ticket for "FUJI ROCK FESTIVAL '25". ▪ FUJI ROCK go round exclusive wristbands alone are not valid for boarding. A valid admission wristband for the day is required ▪ Available only for those 15 years old and under accompanied by a parent or guardian *Must be 15 years old or under by July 27, 2025 *Photo ID required ▪ Limited number of tickets available *Sales will end when the specified number of tickets is reached ▪ Both the shuttle bus and the exclusive lounge may have usage restrictions depending on congestion levels. Additionally, operating hours may be subject to change due to weather conditions or traffic on the day. Thank you for your understanding. ▪ Wristbands will be available at the Boxoffice at the venue (please come with QR code)
<p>Minimum number of participants</p>	<p>1</p>
<p>Itinerary Management</p>	<p>No tour guide will accompany the tour (please follow the guidance of local staff).</p>
<p>Tour Price</p>	<p>16,500 JPY per person/per day (consumption tax included)</p> <p>Included in the tour fee Bus fare, bus crew expenses, exclusive lounge, consumption tax</p> <p>Not included in the tour fee Personal expenses (transportation to the meeting/dismissal point, meals, etc.)</p> <p>Basis for calculating the trip price</p> <p>○ February 20, 2025 (Thu)</p>
<p>Eligibility and Conditions of Participation</p>	<ul style="list-style-type: none"> ● Valid only on the day indicated on the ticket. ● No reissue or changes will be made in case of loss. ● Passengers who do not have a FUJI ROCK go round ticket on the day of the event will not be allowed to board the bus. ● Available only for customers with a FUJI ROCK FESTIVAL '25 admission ticket. ● This product does not include admission tickets to FUJI ROCK FESTIVAL '25.
<p>Delivery of Explanatory Statement of Terms and Conditions, Contract Document, etc.</p>	<p>Delivery will be made by electromagnetic means. Please save or print out the following PDF file on your terminal (PC, tablet, smartphone, etc.) and keep it. The Company will treat this as an explanation of the terms and conditions and delivery of the document, and when the tour contract is concluded, this will be deemed to be the</p>

	<p>content of the contract document.</p> <ul style="list-style-type: none"> ● Explanatory Document for Terms and Conditions (Important Matters) *This page(PDF) ● Terms and Conditions Explanatory Document (Common Items)*Page of the company planning and implementing the tour(PDF) Japanese Only <p>https://www3.collaborationtours.com/yakkan/ryokojoken.html#01</p> <ul style="list-style-type: none"> ● Terms and Conditions of the Travel Agency (PDF) (https://www3.collaborationtours.com/yakkan/) Japanese Only
<p>Application and conclusion of travel contract</p>	<p>A travel contract is considered to be concluded when the Company confirms the completion of the application on the screen, displays the application status on the Company's website, or sends an e-mail regarding the completion of the application to the e-mail address registered by the customer, and the e-mail reaches the customer's e-mail server in a readable form. However, in the event that the contract is concluded or the notification of the conclusion of the contract is significantly delayed or made impossible due to a failure of communication conditions or provider facilities beyond our direct control, or in the event that there is an error in the registered information such as e-mail address, we shall not be liable for any damages incurred by the customer or a third party as a result of such failure or error. In no event shall we be liable for any loss or damage incurred by you or any third party as a result of the above.</p>
<p>Application Method</p>	<p>Reservation method: Internet (from this page)</p> <p>Payment method: Credit card, Alipay</p>
<p>Cancellation of the tour contract at the request of the customer</p>	<p>The tour operator may cancel the contract at any time upon payment of the following cancellation fee.</p> <p>The following cancellation conditions apply only to "FUJI ROCK go round".</p> <ul style="list-style-type: none"> ● Cancellation until 8:59 a.m. on the day of the start of the tour: 0%. ● After the start of the tour or in case of no contact or no-show: 100%.
<p>Cancellation Method</p>	<p><Application Deadline> Please submit your application using the form below by 8:59 a.m. on each date.</p> <p>■FUJI ROCK go round cancellation request form https://eplus.jp/frf_goroundcancel2025_ib/</p> <p>*We will not be able to accept any applications received after the deadline. *Please note that we will not contact those who are not eligible or whose applications are incomplete.</p> <p><Refund Method> *Refund by Credit Card Sales Cancellation Sales information will be canceled and the refund will be made to the account designated for credit card payment through the credit card company.</p>

	<p>Depending on the timing of the credit card company's processing procedures, the transaction itself may be canceled, or the full amount may be debited once and refunded at a later date.</p> <p>It may take 2 to 3 months for the refund.</p> <p>If you wish to cancel a portion of the tickets, cancellation of the credit card transaction will not be accepted. Please understand this in advance.</p>
Travel planning	<p>株式会社コラボレーション(東京都知事登録旅行業 第2-6508号)</p> <p>東京都中央区八丁堀3-12-5 九管ビル5F(一般社団法人日本旅行業協会正会員)</p>
Sales	<p>株式会社イープラス(東京都知事登録 旅行業第3-6461号)</p> <p>東京都渋谷区恵比寿4-20-3(一般社団法人 日本旅行業協会正会員)</p> <p>総合旅行業務取扱管理者:横山大輔</p> <p>お問い合わせ:050-3355-3084(10:00-18:00)</p> <p>The travel business administrator is the person in charge of transactions at the business office handling your trip. If you have any questions about this travel contract, please ask the travel business administrator during the above business hours.</p>

In accordance with the "Regulations Concerning Contracts with Tourists by Travel Agents, etc.," the contents of the Explanatory Document for the Terms and Conditions and the Contract Document will be delivered by electromagnetic means. This web page is a part of the "Terms and Conditions Explanatory Document" and all the following pages must be displayed, saved as a file, or printed out before applying for the tour contract. Please be sure to read and agree to the contents before applying for the tour, and keep it in a safe place until the end of the tour.

*Terms and Conditions Explanatory Document (Important Information) *This page" (PDF)

*Terms and Conditions Explanatory Document (Common Items)*Page of the company planning and implementing the tour (PDF)

*Terms and Conditions of Travel Business *Page of the company planning and operating this tour" (PDF)